

Customers in parts of Pandan, Ampang, Sg Long, Prima Saujana, Hulu Langat and Bandar Tun Razak may find their voice and data experience affected due to a fibre failure. Our technical team is working hard to resolve this issue and restore services as soon as possible.



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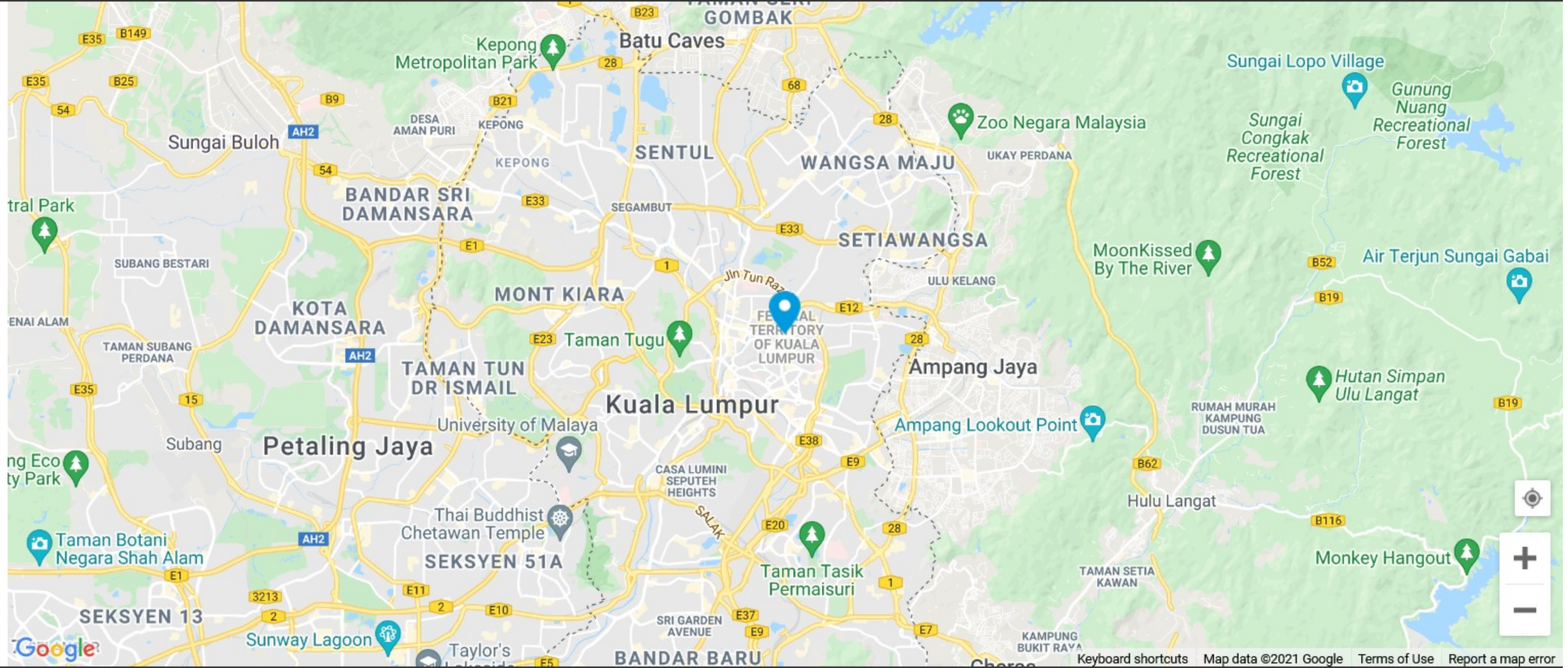
3.5Mbps Download Speed

No Network Issue

Our network is performing as expected at your searched location. We will update you here when we perform any maintenance work.

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Disclaimer: All data provided is for informational purposes only. Actual service coverage, quality and availability may vary according to factors such as system limitations, topography, blockage, indoor coverage, phone and modem model. Services are provided on an available basis and please note that information provided here is not a guarantee of service availability.

Scheduled Network Maintenance

If you experience any service interruption after any maintenance activity, please switch the flight mode on your device on and off or restart your device to refresh your network connectivity.

*Note: Maintenance activities are usually scheduled between 12am - 6am. However, there will be activities that are scheduled at other times.

10 November 2021 12:00 AM - 04:00 AM Service that may be affected: 4G Voice and Data	Pahang – Mentakab, Pekan, Bentong, Lipis, Raub, Jengka Satu, Kg Awah, Rompin, Muadzam Bandar Tun Razak, Bera, Maran, Sri Jaya, Chini, Jerantut
11 November 2021 12:00 AM - 06:00 AM Service that may be affected: Voice and Data	Some areas Nationwide

3G is leaving your area now!

Time to switch up from 3G to Celcom 4G. Change your SIM card and upgrade to a 4G phone now! Keep updated with the 3G shutdown progress in your area so you won't get left behind. Make the smarter switch today!

11 November 2021	Selangor – Kuala Selangor, Petaling, Klang, Kuala Langat, Hulu Selangor, Sabak Bernam, Gombak, Sepang, Hulu Langat, WP Putrajaya	Kuala Lumpur – WP Kuala Lumpur Perak – Bagan Datuk	Pahang – Bentong
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Easy steps to check network issues



Network Check

Restart your device or turn on & off the Flight mode to verify that it is a network issue



Device Check

Place another SIM into your device to check if it is a device issue



SIM Card Check

Place your SIM into another device to check if it is a SIM card issue



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