



Products Shop Lifestyle Support Our Network

Personal Business About Us



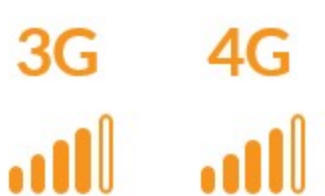
My Account

Discover Our Network

Setapak, Kuala Lumpur, Federal Territory of Kuala Lumpur, Malaysia

Go

Setapak, Kuala Lumpur, Federal Territory of Kuala Lumpur, Malaysia



No Network Issue

Our network is performing as expected at your searched location. We will update you here when we perform any maintenance work.

Switch to Celcom

Manage My Places



Disclaimer: All data provided is for informational purposes only. Actual service coverage, quality and availability may vary according to factors such as system limitations, topography, blockage, indoor coverage, phone and modem model. Services are provided on an available basis and please note that information provided here is not a guarantee of service availability.



Hang in there, we'll get you back online

Due to a fire incident at one of our partner's site, some customers in Tawau, Sabah may find their voice, SMS and data services experience affected. Our technical team is working alongside our partner to restore the services as soon as possible.

State	Areas Affected
Sabah	Eastern Plaza Mall and some parts of Jalan Kuhara

Scheduled Network Maintenance

If you experience any service interruption after any maintenance activity, please switch the flight mode on your device on and off or restart your device to refresh your network connectivity.

**Note: Maintenance activities are usually scheduled between 12am - 6am. However, there will be activities that are scheduled at other times.*

23 November 2021 12:15 AM - 04:00 AM Service that may be affected: 4G Voice and Data	Sarawak - Serian, Lundu, Sri Aman, Kuching, Retong, Simunjan, Iuhok Antu, Bintulu Medan, Batu Niah, Belaga, Miri Town, Sibul, Selangau, Mukah, Sarikei, Matu, Meradong, Bintangor, Saratok, Marudi, Miri E-Mart, Samarahan, Bau, Kanowit, Kapit, Song, Daro, Tatau, Pakan, Lawas
25 November 2021 12:00 AM - 06:00 AM Service that may be affected: Voice and Data	Some areas Nationwide
25-27 November 2021 09:00 AM - 11:55 PM Service that may be affected: Voice and Data	Sarawak - Lawas Sabah - Tongod, Lahad Datu, Kota Kinabalu Damai, Kudat, Putatan, Sipitang, Tawau Merotai Kalabakan, Semporna
26 November 2021 12:15 AM - 04:00 AM Service that may be affected: 4G Voice and Data	Sarawak - Batu Niah, Miri E-Mart, Miri Town, Samarahan, Kuching, Bau, Bintulu Medan, Sibul, Bintulu Town

3G is leaving your area now!

Time to switch up from 3G to Celcom 4G. Change your SIM card and upgrade to a 4G phone now! Keep updated with the 3G shutdown progress in your area so you won't get left behind. Make the smarter switch today!

Shutdown Schedule

- October 2021
- November 2021
- December 2021

Date	Affected Areas	Status
16 December 2021 - 29 December 2021	Kedah - Kota Setar, Kubang Pasu, Baling, Bandar Baharu, Kuala Muda, Kulim, Langkawi, Padang Terap, Yan Pahang - Cameron Highlands, Bentong, Bera, Jerantut, Lipis, Pekan, Maran, Raub, Rompin, Temerloh Perak - Batang Padang, Muallim, Hilir Perak, Kampar, Kerian, Kinta, Kuala Kangsar, Larut & Matang, Manjung, Perak Tengah, Hulu Perak Perlis - Perlis Pulau Pinang - Timur Laut, Barat Daya, Seberang Perai Tengah, Seberang Perai Selatan, Seberang Perai Utara	Upcoming
17 December 2021 - 22 December 2021	Sarawak - Kuching, Samarahan, Bau, Lundu, Serian, Simunjan, Sri Aman, Sibul, Maradong, Mukah, Matu, Selangau, Kanowit, Kapit, Dalat, Bintulu, Tatau, Subis, Sebauh, Miri, Lawas, Limbang, Marudi, Telang Usan, Beluru, Sarikei, Tanjung Manis, Saratok, Betong, Lubok Antu, Kabong, Belaga, Pusa, Song, Pakan, Daro, Tebedu, Julau, Asajaya Terengganu - Hulu Terengganu	Upcoming
29 December 2021 - 31 December 2021	Kelantan - Pasir Mas, Kuala Krai, Gua Musang, Tanah Merah, Pasir Puteh, Jeli, Bachok, Kota Bharu, Machang, Tumpat, Kecil Lojing Pahang - Kuantan Terengganu - Besut, Dungun, Kemaman, Setiu, Kuala Nerus, Kuala Terengganu, Hulu Terengganu, Marang	Upcoming

Easy steps to check network issues



Network Check

Restart your device or turn on & off the Flight mode to verify that is it a network issue



Device Check

Place another SIM into your device to check if it is a device issue



SIM Card Check

Place your SIM into another device to check if it is a SIM card issue



Make the switch

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Axiata Group

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Tips and Tricks

Store Locator

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Network Checker

Celcom Life App

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