

Frequently Asked Questions

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Blocking of URL in SMS

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What is this blocking about?

The Malaysia Communication and Multimedia Commission (MCMC) has issued a [directive to all telcos](#) to block sending and receiving of short messaging service (SMS) with URL link.

The objective of this block is to prevent users from becoming victims of online scams. This block is applicable for SMS sent to or receive from local and international mobile number.

The blocking of person-to-person SMS with URL link will take effect from 2 May 2023.

Will you be charging me for my failed SMS with link sent just now?

No. You will not be charged if the SMS is blocked.

I have important URL to share with my family and friends, what are my options?

You may still share the link via social apps or instant messaging platforms such as WhatsApp, Facebook messenger and WeChat and etc.

Please be reminded, do not click on any links sent from unknown senders and to only login to your eWallet or online banking account via the official URL and mobile app. Do share this with your loved ones.

I am a business users and company sent SMS to users via Enterprise SMS, what will happen to that?

The blocking URL in SMS is being done in phases. It starts with SMS between individual for blocking of URL in SMS sent by business via short codes such as 6XXXX, 2XXXX and 1XXXX will be done later and specific notification to business users will be done.

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